



England v Sri Lanka ODI Terms & Conditions

- 1. Please note that the ticket is purchased on the basis of known teams, format, venue and a provisional date. The date of the match may change. If that occurs, the new date will be communicated to you and you will be given two weeks in which to request a refund should you no longer wish to attend. Email or telephone will be used to contact you for this purpose. If your contact details change then you must inform us at hospitality@glosccc.co.uk or you may miss your opportunity to claim a refund. In addition, please be sure to read the standard ticketing T&Cs as detailed in the ECB's Major Match Day Refund Scheme [here](#) which are also in place to protect your purchase should there be any cancellation/abandonment of matches or a requirement to restrict entry.*
- 2. We reserve the right to cancel your ticket(s) due to events beyond our reasonable control and/or should we believe it is reasonable to do so on health and safety grounds. If we cancel your ticket(s) in such circumstances, you will be eligible for a refund of the face value of the ticket(s) and any booking fee. We will endeavour to act as fairly as possible but shall have absolute discretion as to which tickets to cancel in a situation where reduced capacity at the venue results in a requirement to cancel a proportion of tickets.*
- 3. We reserve the right to add health and safety related conditions which attendees must comply with (including but not limited to the provision of details of all attendees for Test and Trace purposes). Any attendees refusing to comply with such conditions may have their ticket(s) cancelled, be refused entry or removed from the venue.*
- 4. Supporters who have rolled over their International tickets from the 2020 England v Australia One-Day International will be prioritised above any other ticket purchasers if COVID-19 restrictions are enforced.*

We shall not be liable to you for failure to perform any of our obligations to the extent that the failure is caused by an event beyond our reasonable control. Personal arrangements and expenditure, including travel, accommodation and other costs and expenses incurred by you relating to a match which have been arranged by you are at your own risk, and we shall not be responsible or liable to you for any wasted or unrecoverable costs or expenditure in relation to such personal arrangements, even if caused as a result of the cancellation, rescheduling or alteration of a match for which you have purchased tickets.