



Gloucestershire Club Account

STEP-BY-STEP GUIDE - RE-REGISTERING & LINKING OF ACCOUNTS

1. VISIT GLOSCRICKET.CO.UK/USER/LOGIN

This is the new home page for your new Gloucestershire Club Account and is the page you need to come to when you want to login to your account on gloscricket.co.uk or eticketing.co.uk/glosccc. But first, you need to create a new account. If you try to login through Ticketmaster, the site will direct you to the new Gloucestershire Club Account.



Welcome to the Gloucestershire Cricket Online Account.

You can now use the same username and password online to purchase tickets, watch Gloucestershire matches and manage your communication preferences.

By creating a Gloucestershire Cricket Account, you will be able to have access to our 'Match Centre', which will be showcasing live Gloucestershire matches. [Step-by-step guide here](#).

Please log in by clicking the button below:

[Login with your Club Account](#)

[Create a Club Account](#)



2. CREATE ACCOUNT

Once you have clicked on the 'Create Account' link, you need to fill in the form. Once complete, please click the continue button.

The screenshot shows the Gloucestershire Cricket website header with the club logo and navigation links: News, Fixtures, Team, Shop, Tickets, Match Centre. The main content area is titled 'REGISTER' and contains the following text: 'Enter your details below to create your very own Gloucestershire Cricket Account. [Click here to login.](#)' Below this are six input fields: Forename, Surname, Email, Confirm Email, Password, and Confirm Password.

3. CONFIRM YOUR EMAIL

You will be sent a confirmation email from Gloucestershire Cricket to the email address you have provided. Click the link within the email to validate your email address. If you have not received it, then please check your junk/spam folder. If there is still no sign of it, click the link to resend the email or contact us at customerservice@glosccc.co.uk.

The screenshot shows the Gloucestershire Cricket website header with the club logo and navigation links: News, Fixtures, Team, Shop, Tickets, Match Centre. The main content area is titled 'CONFIRM EMAIL' and contains the following text: 'Your account is not yet active - you have not yet confirmed your email. We've sent an email to [REDACTED]. Please check your inbox for the 'Activate your account' email and click the 'Click here to activate your account' link therein. Haven't received an email yet? Please check your junk folder/spam folder or [click here to resend the email](#). If you have already activated your account on your mobile phone or other browser [click here to login](#).'



4. LOGIN

Once your email is validated, you will be asked to login using the account you have just created.

5. UPDATE YOUR PREFERENCES

This is your opportunity to tell us exactly what you would like to hear from us. You can opt-in to all Club communications with one click or you can select whether you only want to hear from us via email, SMS, mail etc... The same applies to third-party communications. If at any time you would like to unsubscribe, you can return to this page and untick any boxes.

Once you have updated your preferences, please press the continue button.



GLOUCESTERSHIRE CRICKET

[News](#) [Fixtures](#) [Team](#) [Shop](#) [Tickets](#) [Match Centre](#)

UPDATE YOUR PREFERENCES

Update your communication opt-in preferences below. [Return to your profile.](#)

Opt-in Club

Yes No

I wish to receive news, promotions, discounts and targeted communications from Gloucestershire Cricket based on my provided data, and accept the use of my personal data for marketing, profiling and analysis as outlined in the Privacy Policy. Clicking this box will select ALL club marketing. To change your preferences on what we send you or how you receive it you can select from the further options below.

Club Mail

Yes No

If providing my address, I am happy to receive club messages via post.

Club SMS

Yes No

If providing my mobile number, I am happy to receive club messages via SMS.

Club Phone

Yes No

If providing a mobile or landline number, I am happy to receive club messages via phone.

Club Email: Club News

Yes No

Club Email: Ticket Information

Yes No

Club Email: Corporate and Hospitality

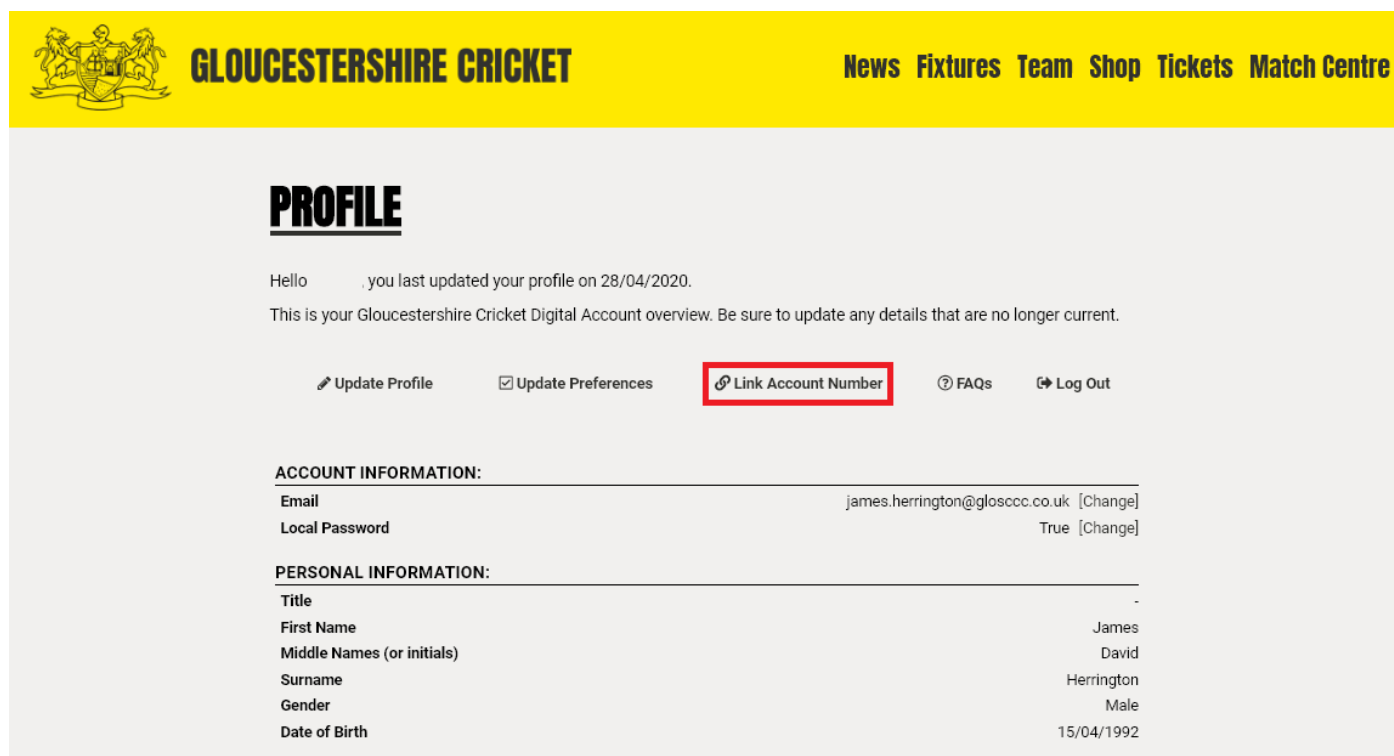
Yes No

6. IF YOU HAVE CREATED A LITE ACCOUNT (PROVIDING ONLY FORENAME, SURNAME AND EMAIL OR CREATED AN ACCOUNT VIA FACEBOOK & GOOGLE), YOU WILL BE ASKED TO COMPLETE YOUR FULL PROFILE.



7. LINK YOUR TICKETING ACCOUNT

- Linking your accounts will only work if the email address you used to create your new account is the same as the one you had for your old accounts. If you would like to update your email, you will need to contact us at tickets@glosccc.co.uk before you can start the account linking process.
- Have your account number handy as you will need to enter it. Your account number can be found on the bottom right of your Membership card. It can also be found on any conformation emails you have received from purchasing tickets. Please note, if your account number has a zero(s) before the first number, disregard it.
- Click the Linked Accounts tab on your 'Update My Profile' page.



The screenshot shows the 'PROFILE' page of the Gloucestershire Cricket website. The header is yellow with the club's crest and name on the left, and navigation links for News, Fixtures, Team, Shop, Tickets, and Match Centre on the right. The main content area is white and features a 'PROFILE' heading, a greeting, and a list of account management options. The 'Link Account Number' option is highlighted with a red box. Below this are sections for 'ACCOUNT INFORMATION' and 'PERSONAL INFORMATION' with various fields and their values.

ACCOUNT INFORMATION:	
Email	james.herrington@glosccc.co.uk [Change]
Local Password	True [Change]

PERSONAL INFORMATION:	
Title	-
First Name	James
Middle Names (or initials)	David
Surname	Herrington
Gender	Male
Date of Birth	15/04/1992

- Enter your account number when prompted – As stated in steps a. and b., in order to link your accounts successfully, the email address will need to match the one we have on our current records. Once you have entered your account number, click 'Link Account'.
- If you do not link an existing account and create a new one, you will not be eligible as a member online; so please link to an existing ID

- f. If you have linked the wrong ID – please contact our Ticket Office at tickets@glosccc.co.uk

8. First time purchaser - Creating a New Account (never bought with Gloucestershire Cricket)

If you are sure you do not already have any existing account and are a first-time buyer with Gloucestershire Cricket, you will need to ensure to link a new account number which can be done when setting up your account.

You will need to click on 'Link Account Number' to create an account. The below page will appear if you have not been allocated an account number in the past.

Please click on the 'Click here' link on this page, from there you will be assigned your new account number.

CREATE NEW ACCOUNT NUMBER

Success! Your profile has been completed. You can now link your Account Number. ✕

We could not find any previous Fan IDs for Gloucestershire Cricket's eTicketing site or online store associated to the email address (██████████) you have used to register for a Gloucestershire Cricket Account.

If you are sure you do not already have any existing Account Numbers with GLOS, [click here](#) to create a new account and link it to your Gloucestershire Cricket Account.

You will have a Fan ID if you have purchased any tickets online. This can be found on any ticket confirmation email. Please view our Gloucestershire Cricket Account FAQs if you have further queries

If you believe you had a previous eTicketing account, please ensure that the email address above is the same email address registered when making any previous purchases to allow us to link an existing Fan ID. To update your email address in the eTicketing system, please email tickets@glosccc.co.uk or call (0117 910 8010) between 9-5pm Monday to Friday.

**This number is for queries about your Gloucestershire Cricket Account only. Tickets cannot be purchased through this number.*

Please note that creating a brand-new Fan ID will remove any benefits associated with a Season Ticket or Membership card, including purchase history.

[Return to your profile.](#)



STILL NEED HELP?

If you are experiencing any problems with the setting up of your account, please send us an email at tickets@glosccc.co.uk / customerservice@glosccc.co.uk or give the Ticket Office a call at 0117 910 8010.