



# Gloucestershire Club Account

## STEP-BY-STEP GUIDE - RE-REGISTERING & LINKING OF ACCOUNTS

### 1. VISIT [GLOSCRICKET.CO.UK/USER/LOGIN](https://gloscricket.co.uk/user/login)

This is the new home page for your new Gloucestershire Club Account and is the page you need to come to when you want to login to your account on [gloscricket.co.uk](https://gloscricket.co.uk) or [eticketing.co.uk/glosccc](https://eticketing.co.uk/glosccc). But first, you need to create a new account. If you try to login through Ticketmaster, the site will direct you to the new Gloucestershire Club Account.



Welcome to the Gloucestershire Cricket Online Account.

Supporters and Members will be able to login to online Gloucestershire services using a single account.

You can now use the same username and password online to purchase tickets, watch Gloucestershire matches and manage your communication preferences.

By creating a Gloucestershire Cricket Account, you will be able to have access to our 'Match Centre', which will be showcasing previous matches during the course of the summer.

Please log in by clicking the button below:


[Login with your Club Account](#)

[Create a Club Account](#)



## 2. CREATE ACCOUNT

Once you have clicked on the 'Create Account' link, you need to fill in the form. Once complete, please click the continue button.

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### REGISTER

Enter your details below to create your very own Gloucestershire Cricket Account. [Click here to login.](#)

## 3. CONFIRM YOUR EMAIL

You will be sent a confirmation email from Gloucestershire Cricket to the email address you have provided. Click the link within the email to validate your email address. If you have not received it, then please check your junk/spam folder. If there is still no sign of it, click the link to resend the email or contact us at [customerservice@glosccc.co.uk](mailto:customerservice@glosccc.co.uk).

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### CONFIRM EMAIL

Your account is not yet active - you have not yet confirmed your email.

We've sent an email to [REDACTED]

Please check your inbox for the 'Activate your account' email and click the 'Click here to activate your account' link therein.

Haven't received an email yet? Please check your junk folder/spam folder or [click here to resend the email](#).

If you have already activated your account on your mobile phone or other browser [click here to login](#).




## 4. LOGIN

Once your email is validated, you will be asked to login using the account you have just created.

## 5. UPDATE YOUR PREFERENCES

This is your opportunity to tell us exactly what you would like to hear from us. You can opt-in to all Club communications with one click or you can select whether you only want to hear from us via email, SMS, mail etc... The same applies to third-party communications. If at any time you would like to unsubscribe, you can return to this page and untick any boxes.

Once you have updated your preferences, please press the continue button.

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### UPDATE YOUR PREFERENCES

Update your communication opt-in preferences below. [Return to your profile.](#)

<b>Opt-in Club</b> <small>I wish to receive news, promotions, discounts and targeted communications from Gloucestershire Cricket based on my provided data, and accept the use of my personal data for marketing, profiling and analysis as outlined in the Privacy Policy. Clicking this box will select ALL club marketing. To change your preferences on what we send you or how you receive it you can select from the further options below.</small>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
<b>Club Mail</b> <small>If providing my address, I am happy to receive club messages via post.</small>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
<b>Club SMS</b> <small>If providing my mobile number, I am happy to receive club messages via SMS.</small>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
<b>Club Phone</b> <small>If providing a mobile or landline number, I am happy to receive club messages via phone.</small>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
<b>Club Email: Club News</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
<b>Club Email: Ticket Information</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
<b>Club Email: Corporate and Hospitality</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

## 6. IF YOU HAVE CREATED A LITE ACCOUNT (PROVIDING ONLY FORENAME, SURNAME AND EMAIL OR CREATED AN ACCOUNT VIA FACEBOOK & GOOGLE), YOU WILL BE ASKED TO COMPLETE YOUR FULL PROFILE.



## 7. LINK YOUR TICKETING ACCOUNT

- Linking your accounts will only work if the email address you used to create your new account is the same as the one you had for your old accounts. If you would like to update your email, you will need to contact us at [tickets@glosccc.co.uk](mailto:tickets@glosccc.co.uk) before you can start the account linking process.
- Have your account number handy as you will need to enter it. Your account number can be found on the bottom right of your Membership card. It can also be found on any conformation emails you have received from purchasing tickets. Please note, if your account number has a zero(s) before the first number, disregard it.
- Click the Linked Accounts tab on your 'Update My Profile' page.

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### PROFILE

Hello , you last updated your profile on 28/04/2020.  
This is your Gloucestershire Cricket Digital Account overview. Be sure to update any details that are no longer current.

[Update Profile](#) [Update Preferences](#) **[Link Account Number](#)** [FAQs](#) [Log Out](#)

**ACCOUNT INFORMATION:**

Email	james.herrington@glosccc.co.uk [Change]
Local Password	True [Change]

**PERSONAL INFORMATION:**

Title	-
First Name	James
Middle Names (or initials)	David
Surname	Herrington
Gender	Male
Date of Birth	15/04/1992

- Enter your account number when prompted – As stated in steps a. and b., in order to link your accounts successfully, the email address will need to match the one we have on our current records. Once you have entered your account number, click 'Link Account'.
- If you do not link an existing account and create a new one, you will not be eligible as a member online; so please link to an existing ID
- If you have linked the wrong ID – please contact our Ticket Office at [tickets@glosccc.co.uk](mailto:tickets@glosccc.co.uk)



## **STILL NEED HELP?**

If you are experiencing any problems with the setting up of your account, please send us an email at [tickets@glosccc.co.uk](mailto:tickets@glosccc.co.uk) or give the Ticket Office a call at 0117 910 8010.