

CONDITIONS OF ISSUE AND SALE: This ticket is issued on behalf of MARSHALL ARTS LIMITED of P.O. Box 322 NW3 3AJ (the Promoter), and is subject to the following conditions:

1. The ticket is issued subject to the rules and regulations of the venue to which this ticket applies (the Venue), which are available from the Venue upon request.
2. The Promoter reserves the right to refuse admission to the ticket holder (the Holder) if in the reasonable opinion of the Promoter admission of the Holder to the Venue might be a risk to the safety of the audience and/or the Holder and/or affect the enjoyment of the audience and/or the running of the concert, for example if the Holder appears to be under the influence of drink and/or drugs and/or is acting aggressively.
3. The Promoter does not accept responsibility for any loss, injury or damage to the Holder or to the Holders property (unless caused by the neglect or breach of duty of the Promoter).
4. Photography or the use of recording equipment is prohibited. No recording, filming or photographic equipment (audio or audio visual) may be brought into the Venue.
5. No bottles, cans, containers, alcohol or food are to be brought into the Venue.
6. Fireworks, smoke canisters, flags, banners, poles, umbrellas, laser pointers or other similar articles are not permitted in the Venue and any person in possession of any such articles may be refused entrance.
7. The Promoter reserves the right to search the Holder and the Holder's property and refuse admission to, or eject from the Venue any person who refuses to be searched by a police officer or steward.
8. The Holder may be ejected from the Venue if the Holder fails to comply with the reasonable instructions of a steward or other person acting for or on behalf of the Promoter.
9. If the concert is cancelled or in the event that the principal named artist does not perform at the concert, the Holder as the Holder's sole remedy may ask that the Promoter either: a) refunds the full face value of the ticket; or b) subject to availability, supply the Holder with a replacement ticket for an alternative show promoted by the Promoter featuring the headline act of the cancelled performance. Such applications for a refund must be made at the original point of purchase, and the Promoter will only refund a) tickets purchased from authorised outlets (see condition 16 below) and b) the face value of the ticket.
10. The Promoter reserves the right to alter seating arrangements without prior notification subject to offering the Holder a reasonably acceptable alternative or if not available, a refund to the full face value of the ticket.
11. **Any complaints of the Holder's ability to view the concert from his/her seat (if any) must be made to the Promoter via the on site box office promptly, prior to or during the headline act's performance.**
12. No re-admission will be allowed.
13. No duplicate tickets will be issued for lost or damaged tickets.
14. The Holder consents to being recorded and/or filmed and the recording and/or film being exploited in any and all media throughout the world or any part.
15. Every effort will be made to admit latecomers at a suitable break in the performance but admission cannot be guaranteed.
16. No tickets may be re-sold, used for competitions, promotions, or hospitality packages without the written consent of the Promoter. Any ticket re-sold or transferred in such a manner will become voidable and the Holder may be refused admission to or ejected from the venue.
17. The times shown on this ticket are approximate only and the Promoter advises the Holder to arrive well in advance of the times shown in order to avoid disappointment arising from any change(s) to the times.
18. Title to this ticket remains with the Promoter until payment in full has been received by the Promoter.
19. In the event of any breach of any of these conditions by the Holder, the Promoter reserves the right to cancel this ticket and retain any money paid for it.

All concert seating is reserved.

No Food Hampers, Picnic Baskets, etc. are to be brought into the Venue. A range of food and drinks will be available inside the concert site.

This is an outdoor concert. Please come prepared in the event of inclement weather. The concert will go ahead come rain or shine. Please do not use umbrellas during the performance.

In accordance with current legislation, it is an offence to smoke and knowingly permit smoking within the Venue. 

WARNING: Exposure to loud music can cause injury to your hearing. People around you may stand.

FOR MORE INFORMATION ON FUTURE CONCERT EVENTS REGISTER AT: www.marshall-arts.com

gwrbristol
94.3FM - DAB - ONLINE

severnsound
102.4 - 103 FM - ONLINE



www.eltonjohn.com

00681



**MERCHANDISE
WARNING**

**Beware of
inferior goods
being sold in
streets
approaching
the venue**

**OFFICIAL
MERCHANDISE
is available
inside the
venue**